## **Donate Life Northwest Donor Family Facebook Group Disclaimer Statement**

Disclaimer and Terms of Use:

Welcome to the Donor Family Community Facebook Page. This page is administered by Donate Life Northwest for the purpose of providing a forum for donor families to connect with and support one another along their grief journey.

This group is meant to be a supportive place to connect with other donor families, but is not intended to replace or serve as an actual support group or grief counseling. If you would like assistance in finding additional grief resources, please reach out to Rebecca Simon, the Coordinator of Aftercare Services at Pacific Northwest Transplant Bank (PNTB): simonr@ohsu.edu or (503) 494-5560.

This group is set up as a Facebook "Private" group, which means nonmembers cannot search for the group on Facebook or see who's in the group. Non-members cannot join without permission from us, cannot see what group members post, nor can they see that you are a member of the group from your Facebook group list.

If you would like to add additional family members or close friends of the donor who you feel would benefit from the group, please have them fill out our <u>online form</u> and request to join. NO add requests will be approved via Facebook request only.

Please adhere to the following terms of use when participating in conversation on this page. If you do not wish to abide by these terms, please exit the site and remove yourself from the group list:

**Emergency Services**: Although this site is periodically monitored by Donate Life Northwest staff and select volunteers, it is not monitored 24 hours a day, 7 days a week, and emergency support is not available through this site. If you are experiencing an emergency, life threatening situation, feeling suicidal or homicidal, or are aware of child abuse, elder abuse, or dependent- adult abuse, immediately call 911 or go to the nearest emergency room.

**Medical Advice:** Specific medical advice can only be provided by a physician. Donate Life Northwest Staff are not medical physicians. If you have specific questions concerning your health or medical status, please consult your personal physician.

**Privacy and Security:** By its very nature, a social media site such as this cannot be considered private or secure. You must take appropriate steps to protect your personal information on the Web and on any social media site.

**Personal Health Information:** No one may use or disclose any member/patient identifiable information (except their own) of any kind on any social media without the express written permission of the member/patient. Even if an individual is not identified by name within the information you wish to use or disclose, if there is a reasonable basis to believe that the person could still be identified from that information, then its use or disclosure could constitute a violation of law, and a violation of these rules. We want members to be able to talk about their loved one, but ask that members refrain from giving diagnoses specifics and giving graphic or identifying details about their personal health information.

**Proprietary Information:** Facebook Group Members may not disclose any confidential or proprietary information of or about Donate Life Northwest, its affiliates, vendors, or suppliers, including but not limited to business and financial information, represent that they are communicating the views of Donate Life Northwest, or do anything that might reasonably create the impression that they are communicating on behalf of or as a representative of Donate Life Northwest.

Removal of Content: Donate Life Northwest reserves the right to delete user posts or content for reasons including but not limited to: posts containing confidential/ proprietary information; content of posts which conflict with any Donate Life Northwest policy; posts containing donor or clinical activity information; posts which are unprofessional or inflammatory (i.e., libelous, defamatory, false, obscene, indecent, lewd, violent, abusive, threatening, harassing, discriminatory, etc.); posts which adversely affect Donate Life Northwest's mission; posts containing misinformation about donation or in general; posts containing anything that discourages donor designation; posts containing anything that adversely affects volunteer involvement; and/or posts which are overall offensive to supporters. Any member who disregards these guidelines may be blocked from the site.

**Self-Hosted Sites:** Facebook group members must not say or suggest that the views and opinions they express related to Donate Life Northwest and related to health care topics represent the official views of Donate Life Northwest.

**Products/Endorsements**: We do not allow any posts that are considered endorsements of products or services. Additionally, users should not use this site to solicit contributions.

Thank you for visiting and supporting our page.

If you have comments or suggestions, please email us at volunteers@donatelifenw.org.